

Dental care up to the age of 18

From January 2019, Clalit's members up to the age of 18 are entitled to many dental treatments at no extra cost, and to other treatments with a low co-payment under the State National Health Insurance Law. What treatments are covered?

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On January 6, 2019, the age of children entitled to dental care under the State Health Insurance Law - was raised to 18. The basket of services which is provided at no cost includes preventive and restorative dental treatments. Previously, children were entitled to these treatments up to the age of 16.

Clalit Smile considers the addition of dental care for children into the health basket as one of the most important initiatives made in the healthcare field. Children who have never received dental care for economic reasons are now entitled to receive care at no cost.

Clalit Smile is well prepared for all aspects of care for children by increasing the number of dentists caring for children, providing professional training, adding treatment rooms, cooperating with hundreds of private clinics that provide the treatments in the health basket and that are under the supervision of Clalit Smile, and engaging with hospitals for performing treatments under anesthesia if necessary.

Clalit Smile is proud to be wherever children need dental care, including unrecognized Bedouin communities in the Negev, which are attended to by a special mobile clinic to provide children with quality dental care.

Who is entitled to receive the new service?

All children under the age of 18 (according to the Gregorian calendar) are entitled to receive the treatment.

Which treatments are included in the approved basket of services?

The basket of services includes the following preventive and restorative treatments:

Services in the basket	Copayment
Periodic checkup by a physician - once per calendar year	Exempt
Routine checkups and follow up as part of medical care	Exempt
Consultation and preparation of treatment plans - once every calendar year	Exempt
X-rays during treatment	Exempt
Two bitewing x-rays within a periodic checkup	Exempt
Oral hygiene education - up to twice each calendar year	Exempt
Scaling - once each calendar year. Patients above the age of 14 are entitled to another free treatment per year	Exempt
Pit and fissure sealing	Exempt

Preventive treatment by local application (fluoride treatment)	Exempt
First aid	24 shekels
Amalgam and composite restorations (fillings)	24 shekels
Pulp treatment of deciduous and permanent teeth, including root canal treatment	24 shekels
Post and core (cast and prefabricated)	24 shekels
Temporary crowns for front and rear teeth	24 shekels
Extraction (including surgical extraction)	24 shekels
Spacer after extraction	24 shekels
Use of sedation/laughing gas	24 shekels
Anesthesia for dental treatment for children up to the age of five suffering from early childhood caries	24 shekels

How much will I pay when more than one treatment requiring copayment are performed during a session?

In these cases the maximum copayment will be 49 shekels. If a root canal treatment that requires copayment and treatments without copayment are performed in the same session, the total copayment will be just 24 shekels. The copayment cost is subject to changes according to Ministry of Health guidelines.

What happens if one treatment takes several appointments to complete?

The copayment is for the treatment and is not affected by the number of appointments required until it is completed. If a given treatment (such as a root canal treatment) requires two or more appointments, the total payment for that treatment will be just 24 shekels.

What treatments are not included in the program?

Treatments that are not part of the program include orthodontic treatment (tooth straightening) and permanent dentures (prosthetics). Treatments following injury or an accident from the age of 3 are also not included, but are usually covered by the Ministry of Education's student accidents insurance.

Who provides the service?

The service is provided at Clalit Smile clinics or clinics that have an agreement with Clalit Smile. More information on clinic locations and means of appointment booking may be obtained at the customer service call center, *2700.

Who establishes the treatment plan?

The treatment plan is established by the Clalit Smile dentist or in one of the clinics working with Clalit.

Is it possible to choose the dentist who will **care for me?**

A dentist may be chosen at each of the Clalit Smile dental clinics and dentists who are in arrangement with Clalit.

Where does one enroll to join the program?

There is no need to enroll. Every child is automatically insured at the healthcare organization at which he is registered and in which he receives all the other healthcare services in the basket.

Am I entitled to a refund for treatments done privately?

No refunds will be given for treatments in private clinics or in clinics that are not associated with Clalit, with some exceptions. For further information, please call the customer service desk, telephone *2700.

If I am dissatisfied with the service or treatment, whom can I contact?

You can first contact Clalit Smile's Public Enquiries Department, directly through the Clalit Smile website or by fax 03-5434202. You may also write to: Clalit Smile, Public Enquiries, 11 Yirmiyahu Street, Tel Aviv. You can also contact Clalit's public enquiry representatives through the website clalit.co.il.

The Ministry of Health's Ombudsman may be contacted at the following address:

Fax: 02-5655981

Email: kvilot@moh.health.gov.il

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